# Codemart Company policy for quality

### I. Company

Codemart is intimately familiar with architecting, building and maintaining fairly large codebases for various industries in many countries. Our field of activity is:

Activities to achieve custom software (client oriented software design and development)

The "mart" part of Codemart proved to be as farsighted as the camouflaged "art" part: Over the course of more than 15 years, Codemart became a major force of European software development, delivering almost a million lines of code - mastering the requirements of various industries (mart-y) and creatively challenging constraints (art-ful) and we constantly want to improve our position.

CODEMART means a fusion of 3 critical pillors: playfulness, connecting blocks and cracking hard nuts as working concepts that we play with in our day by day activities.

#### II. Crew

Establishing early and close contacts to local and highly acclaimed universities, Codemart always strives to secure aspiring talents to deliver fresh insight for client projects as well as provide an instructive opportunity to students.

The Codemart of today is a closely knit team of specialists, having the best time of their lives when writing code. Codemart means teamwork, family spirit and continuous training.

## III. Clients and partners

For us every client is important and we are oriented towards customer satisfaction and meeting applicable requirements. We focus on building long term business relationships. Codemart simply loves to work with its close and essential partners, to deliver a rounded down product - safe, on scope and critically lauded by its target audience.

# IV. Working on Projects

Company policy is to develop projects using the best technology applicable, a good internal communication and rapid interaction with our clients. For us each, project means choosing the optimal solution, deadlines and budgets set framing and functionality. We work in an Agile manner, constantly adapting to change (requirements changes, technology updates, market changes, user experience changing, etc). Being risk oriented and expecting change, by incorporating it into our project planning is an important part of our methodology.

We propose the implementation of the Quality Management System in accordance with SR EN ISO 9001:2015 in order to improve service quality, internal communication and increase client satisfaction.

Date: 08.02.2023 CEO: Lucian Furtos